

PHARMACY TECHNICIAN CERTIFICATION BOARD

2017 PROGRESS REPORT

CHOOSE EXCELLENCE.



As of December 31, 2017

ACTIVELY CERTIFIED PTCB CPhTs IN THE US




282,463

CERTIFICATIONS GRANTED BY PTCB SINCE 1995



648,710



Why choose PTCB?
PTCB chooses excellence.

PTCB is informed by research, conducting regular studies to evaluate PTCB's Certification Programs. Patients expect a high standard of safety. Data from a 2016 public perception survey shows that 94% of consumers would have more trust in pharmacy with standardized certification.

PHARMACY TECHNICIAN CERTIFICATION EXAMS (PTCES) DELIVERED IN 2017



52,324

PEARSON VUE TESTING CENTERS IN 50 STATES AND DC



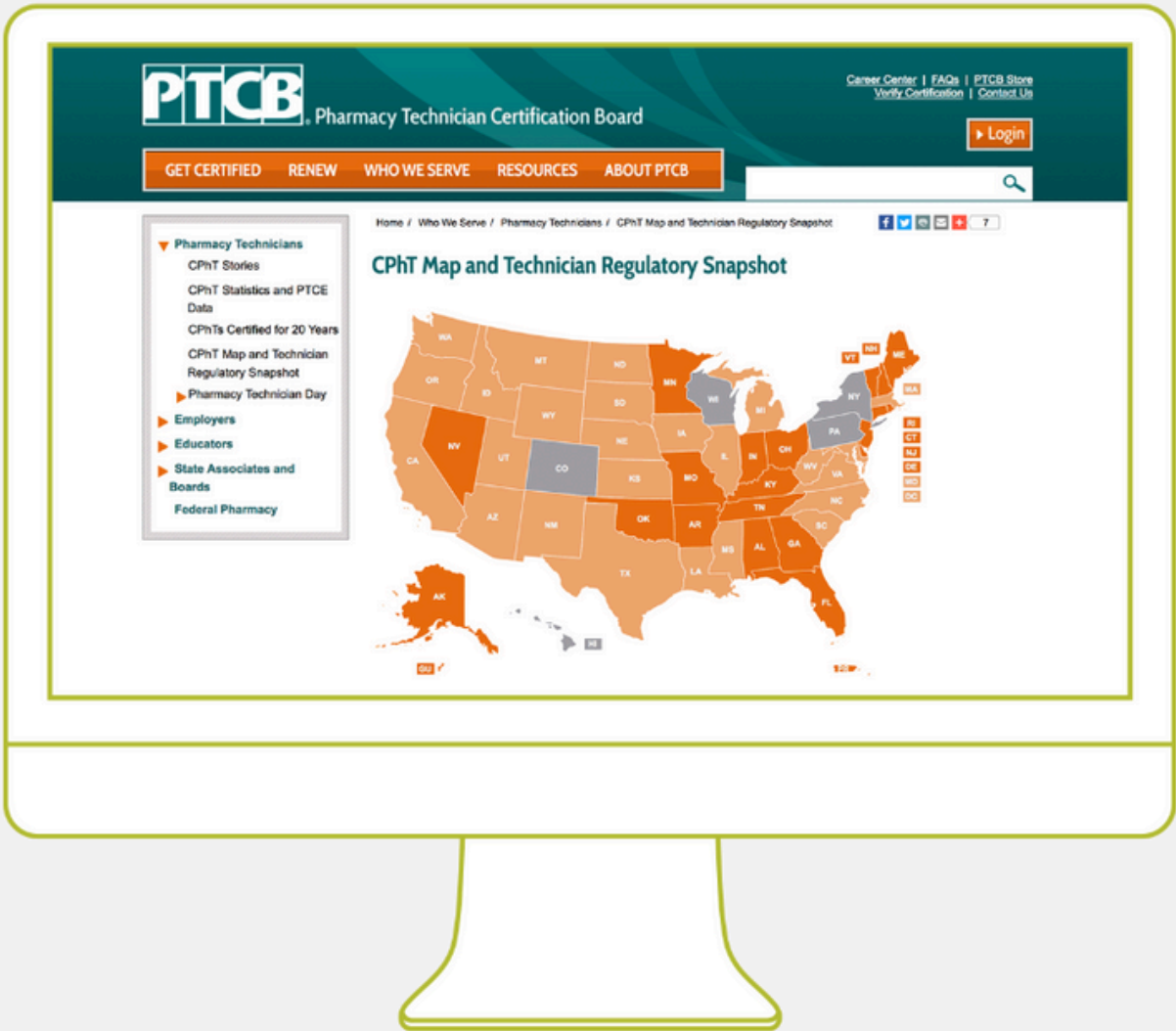
MORE THAN
1,400



“PTCB Certification is important for technicians who want to advance their careers because obtaining PTCB certification demonstrates a commitment to the profession and is a nationally recognized and respected credential. PTCB Certification improves medication safety by ensuring that technicians have the appropriate knowledge and skills needed to be competent members of the health care team.”

Angela Faszczewski, CPhT Ehardt's Pharmacy and Medical Supply, Patient Care Services Coordinator
Member, PTCB Certification Council, Vice-Chair, PTCE Exam Development Committee

PTCB Interactive Map



This map represents the 282,155* PTCB Certified Pharmacy Technicians (CPhTs) who were active at the end of December 2017. All 50 states and DC accept PTCB Certification. Forty-five states and DC regulate pharmacy technicians; 24 states and DC include national certification in their regulations.

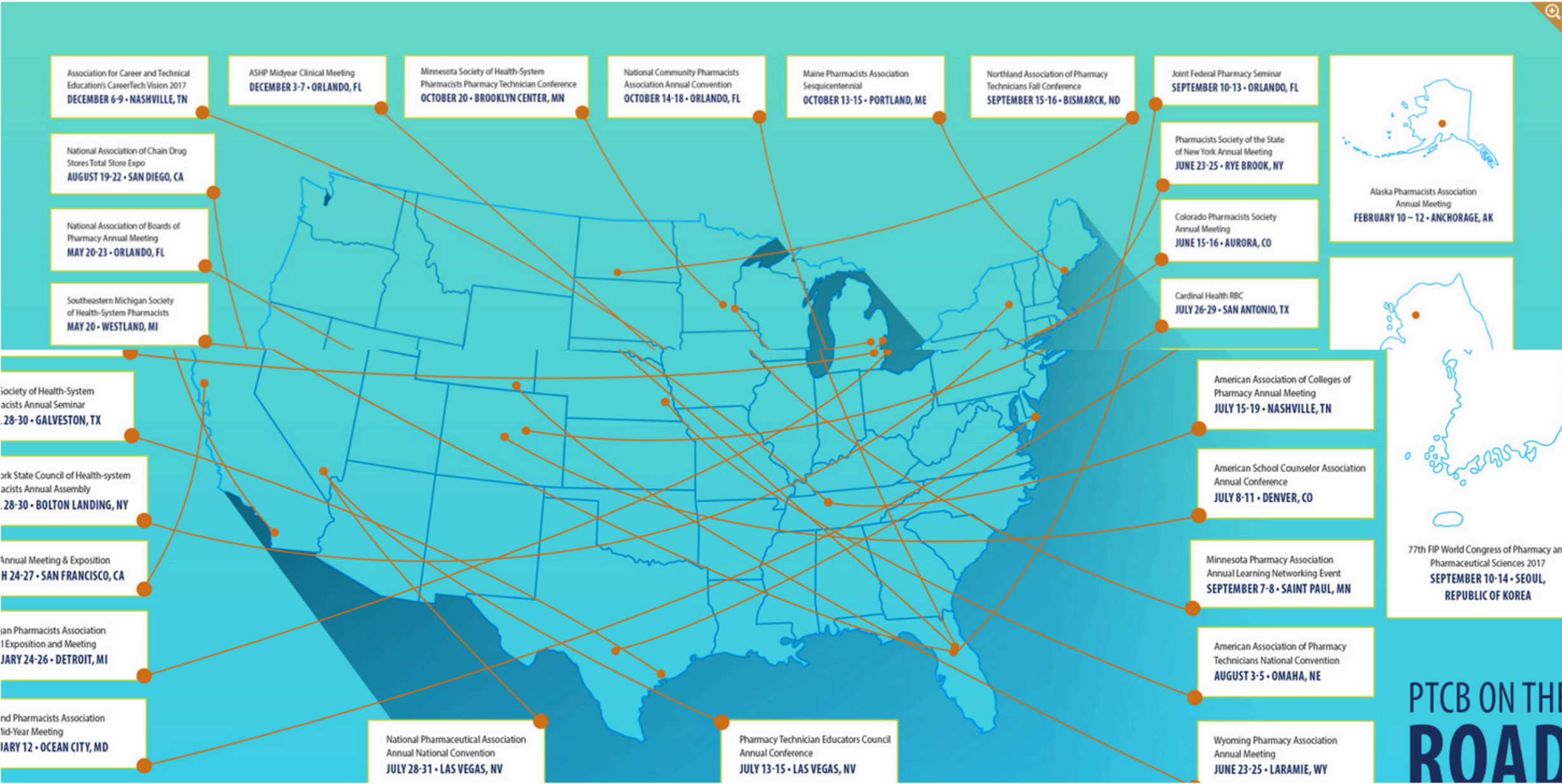
PTCB Enjoyed Seeing You On the Road

PTCB exhibited and presented at conferences and meetings throughout 2017 sharing updates on PTCB's Certification Programs and activities. While on the road, we continued to gather feedback from technicians, employers, educators, state associates, and the pharmacy community. PTCB enjoyed seeing many friends at the events and collecting feedback and comments.



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PTCB's Certification Exams, including the PTCE and CSPT Exam, are developed through guidance and input from the pharmacy profession.





Pharmacy Technician Day

The pharmacy community celebrated Pharmacy Technician Day on Tuesday, October 17. This day is a special time to acknowledge the importance of pharmacy technicians on the pharmacy team. Each year PTCB encourages employers, educators, boards of pharmacy, pharmacy associations, and pharmacy technicians to take time to celebrate. The 2017 theme, Raising the Bar to Ensure Patient Safety, spoke to advancing medication safety at this time when the roles of both pharmacists and pharmacy technicians are evolving. PTCB staff created a video thanking CPhTs for all the work they do for patients. Hundreds of technicians submitted their pharmacy team photos to PTCB to share on social media. They downloaded and shared graphics, and printed and wore PTCB-created badges. PTCB worked with pharmacy organizations to offer a selection of discounts for technicians, including 20% off at the PTCB Store. View [#RxTechDay](#) on social media.

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PTCB CPhT OF THE YEAR - CPhTs Making a Difference



PTCB CPhT of the Year Mary Johnson, SSgt. (USAF) was honored on December 5 at PTCB’s open reception in Orlando. She is pictured with ASHP CEO and PTCB Board member Paul Abramowitz, PharmD, ScD (Hon), FASHP; PTCB Executive Director and CEO Everett B. McAllister, MPA, RPh, Col. (USAF, Ret.); Illinois Council of Health-System Pharmacists Executive Director and PTCB Board member Scott Meyers; and PTCB Executive Director and CEO-elect Bill Schimmel.

In October, PTCB named Staff Sergeant Mary Johnson the 2017 PTCB Certified Pharmacy Technician (CPhT) of the Year®. SSgt Johnson is the Non-Commissioned Officer in Charge of Pharmacy Services at Geilenkirchen NATO Air Base in Germany, the largest technician-led pharmacy in the US Air Force serving 2,800 military members and dependents.

Four expert panels discussed the technician workforce, optimal requirements for entry-level technicians, opportunities in advanced technician practice, existing state-to-state inconsistencies in technician regulations, and successful models of standardization, including those in place in Canada and North Dakota.

PTCB honored her on December 5 at a reception during the American Society of Health-System Pharmacists (ASHP) Midyear Clinical Meeting in Orlando, FL. SSgt Johnson launched a major policy initiative to implement new standardized opioid prescription guidelines in Air Force pharmacies in Europe. Her initiative is bringing new guidelines to European providers consistent with opioid prescribing limitations being implemented in the US, such as stricter dosing and limited day supplies.

One of the unique [challenges Mary faces](#) is filling prescriptions from providers in Germany, the Netherlands, and Belgium. She standardized the prescription requirements for 55 international providers. This ensures 14,000 prescriptions annually are correctly filled and accurately translated. She undertook an initiative to eliminate double-range narcotic prescriptions, a best practice in the continental US.

“My passion for addressing the opioid crisis comes from witnessing first-hand, through someone close to me, how opioid prescriptions can negatively affect someone’s personal and professional life. My ultimate goal is to take a proactive approach to treat pain throughout Europe without excessive quantities of opioids before an epidemic harms the military health care system. As a PTCB CPhT, facing international prescription practices across three countries while upholding US prescription standards has posed my greatest challenge. Verifying prescriptions written by non-US providers abroad at a DoD pharmacy presents many challenges. Effectively communicating US standards ensures our pharmacy provides safe and appropriate care overseas.”

Mary Johnson, CPhT
2017 PTCB CPhT of the Year

[READ MORE ABOUT MARY JOHNSON, CPhT](#)

The **PTCB CPhT of the Year Program** honors and recognizes individual achievement in patient care, leadership, service, and mentorship as a way to encourage and support excellence and innovation among all pharmacy technicians. Hundreds of CPhTs were nominated for the 2017 CPhT of the Year from across pharmacy settings. Finalists included CPhTs Adam King, Amanda Kuzma, Glen Gard, Leslie Jackson, Nicole Bernabe, and MSgt Robert George.



PTCB
EMPLOYER
PROGRAM

Free program for pharmacy technician employers committed to advancing medication safety

Advocate Employer Program

Pharmacy technician employers committed to quality certification are invited to join the PTCB Advocate Employer Program. At the end of the year, **806 employers** participated and the total keeps growing. These employers represent all practice areas, including community (independent and chain) and health-system pharmacies. By choosing PTCB, they support quality certification and are assured their PTCB-Certified employees are credentialed by the nation's leading certifying body.

VISIT [PTCB.ORG/EMPLOYER](https://ptcb.org/employer)

Why choose PTCB?
PTCB chooses excellence.

The PTCE is a challenging exam, and we are open about that. Patient safety demands rigor. We publish extensive detail about the PTCB Programs and exams.

PTCB
EDUCATOR
PROGRAM

PTCB is making life easier for pharmacy technician educators.

Advocate Educator Program

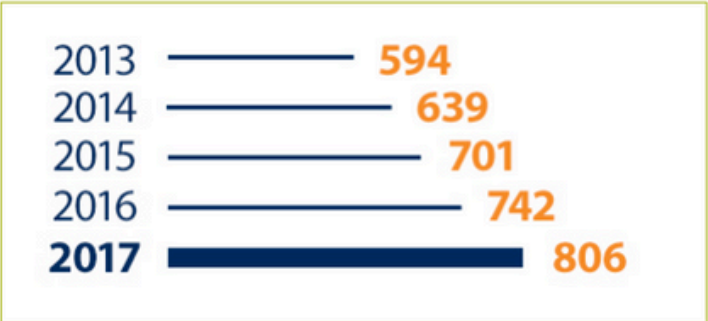
By year-end, **1,370 organizations** participated in the Advocate Educator Program, which is open to all educators committed to quality certification and advancing medication safety. These institutions include community colleges, universities, high schools, technical schools, employer training programs, health alliances, and career centers. By choosing PTCB, they support quality certification and are assured their PTCB-Certified students are credentialed by the nation's leading certifying body. PTCB Certification provides a sense of accomplishment for students which benefits the patients they serve, and educators participating in the program will encourage technician students to achieve and maintain their PTCB Certifications.

VISIT [PTCB.ORG/EDUCATOR](https://ptcb.org/educator)

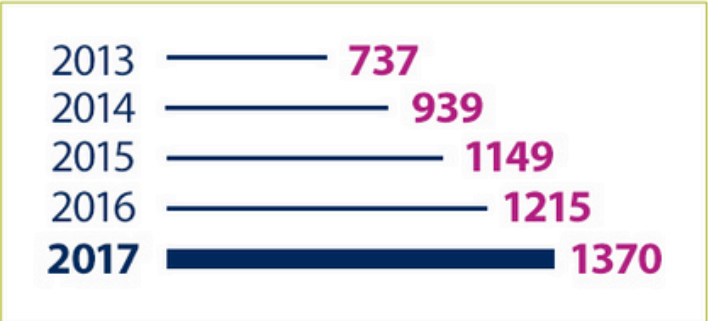
Not One, But Two! A New Version of PTCB's Practice Exam

PTCB introduced a second version of the Official PTCB Practice Exam on September 1. Both the original and newest version are built to the same content specifications as the Pharmacy Technician Certification Examination (PTCE). The Practice Exam is priced at \$29 for one version, or \$49 for both. Educators and employers can offer technicians the extra practice of two test versions at a discount. The PTCB Practice Exam is the only practice exam authorized by PTCB.

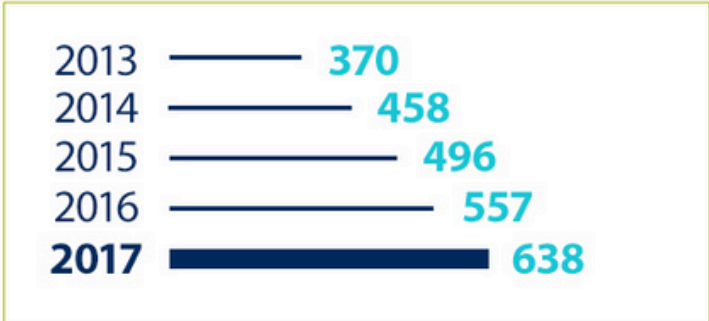
ADVOCATE EMPLOYERS



ADVOCATE EDUCATORS



SPONSORS



TOTAL SPONSORED EXAMS



TOTAL SPONSORED RECERTIFICATIONS



BECOME A
SPONSOR

SPONSORSHIP OPTIONS
FOR PHARMACY TECHNICIAN
EMPLOYERS AND EDUCATORS

Sponsorship

Sponsorship is a simple way for employers and educators to pay for pharmacy technician employees or students to earn or renew PTCB Certified Pharmacy Technician (CPhT) Certification or Certified Compounded Sterile Preparation Technician™ (CSPT™) Certification. Sponsorship saves educators and employers time and offers a valuable benefit to their employees or students.

- Eliminates need to reimburse technicians
- Helps with compliance
- Provides detailed reporting
- Ends cumbersome paperwork
- Offers a valuable benefit to pharmacy technician employees and students

PTCB's Sponsorship Portal gives sponsors access to manage their pharmacy technician candidates, add and withdraw sponsorship, and create their own confidential reporting so they can view and track pass/fail exam results of your sponsored test-takers.

[Becoming a sponsor](#) is free. The only cost incurred is the cost of sponsored candidates' exam or recertification fees.



Pharmacy Technician
Certification Board

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Questions? Visit ptcb.org/help

www.ptcb.org

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